

Re: Disconnect and PC freezes

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 - *Date:* Thu, 18 Oct 2007 01:27:19 GMT
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"gerry" <gerryf@xxxxxxxxxxxxxx> wrote in message
news:GsidnVFKsJNiLIvanZ2dnUVZ_uevnZ2d@xxxxxxxxxxxxxxxxxxxx

I am helping someone out with a problem and have got it almost all worked out except for one last issue.

Running World of Warcraft with Burning Crusade Expansion

To start, World of Warcraft has been nigh unplayable lately with almost constant freezing up in the middle of play at random intervals. So, I spent the day with the machine and did a variety of preventive measures and have almost all the kinks worked out except the one—if you leave the computer while the game is running, the warcraft servers disconnects your PC—this I can deal with, but it does not disconnect gracefully, as upon disconnect, the entire PC is locked up...nothing works, no mouse, no keyboards, you cannot even CTRL-ALT-DEL. You need to do a hard reboot.

Now, I know the warcraft servers will disconnect you if you do not do anything for a while—that is not the issue—it is the complete PC freeze that I want to work out.

What we have:

Pentium 4 2.4 ghz

nvidia 8600gt

audigy se sound card OR standard realtek sound onboard ASUS P4V8X-X motherboard (problem repeats with both cards)

768mb pc2100 ram (problem repeats with 512 pc3200 ram)

420watt power supply

What I have done:

First, I pulled the CPU from the motherboard and did a complete cleaning with a nice coat of arctic silver 5. I thoroughly cleaned all fans, vents as well as the fan on the videocard. I will say this machine was incredibly dirty inside and I believe that cleaning this out got rid of

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all the unpredictable lock ups. During gameplay, the temp on the CPU would shoot up into the 75C range. Cleaning everything brought the temp down to the high 30s C at idel and it gets up into the high 40s during gameplay.

I have also removed all drivers and cleaned out the debris using drivercleaner, then reinstalled the latest drivers for the video, chipset, soundcard, NIC.

Deleted the recommended files from the World of Warcraft folder and run the Blizzard Repair tool

Things I have not done:

replaced the videocard (only a year old and it works well on everything EXCEPT World of Warcraft in this one example)

replaced the power supply

replaced the CPU

replaced the motherboard

I have also NOT reinstalled Windows, nor run a repair. I would like to, but there is a problem. My friend lost her CD-key for World of Warcraft and so a complete reinstall puts us in a bad place—we cannot reinstall the game since we cannot find the cd-key.

Anyway, my sense is that this is not a windows issue, since the pc works just fine for everything EXCEPT World of Warcraft, and the only glitch is the freeze when the computer is automatically disconnected from the server

Thoughts?

Go for the complete reinstall. You only need your cd key once and thats when you make your account, from then on you just need the username and password. Im probably on my 7th fresh rinstall allready and cant even remember what the cdkey was printed on ;)

Test that wow no longer locks up once you have the minimum software/drivers installed. They way you can rule out a hardware fault.

Gordy

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